Quality Policy

The Quality Policy of DGS Ltd. Rijeka – Seafarers Recruitment and Placement Services

To meet the conditions of quality, DGS's goals are:

Trusting relations
to create trusting and professional relations with Seamen, Clients (Shipping Companies), Ministry of Sea, Traffic and Infrastructure and Port Authorities – meaning that we will strive to base the relationship on trust and mutual respect, adaptability, responsibility, open and honest communication

Client requirements
to recruit the seamen in accordance with Clients' QSE system and their requirements

Continual improvement
to strive to continuously and permanently improve the quality management system with strategic objectives of Agency's Clients together with interests and rights of all parties involved

Motivated crew
to continuously motivate, train and retain the seamen

Fair treatment
to achieve FAIR TREATMENT; the process of interviewing and selection of candidates is founded exclusively on their knowledge and skills for the open job position, with commitment to eliminating unlawful or unfair discrimination on the grounds of sex, race, gender reassignment, ethnic origin, sexual orientation, marital status, responsibility for dependents, religion or belief, trade union activity and age

Business ethics
to permanently comply with the highest possible standards of business ethics in all of our business activities and practices towards all interested parties

Better services
to implement continuous enhancements of Agency's services, with special emphasis on upgrades in communication technology

MLC 2006 – free of charge for seafarers
DGS ensures full compliance with the Maritime Labour Convention (MLC 2006, as amended), by providing recruitment and placement services free of charge to seafarers and maintaining valid insurance coverage that protects their rights and financial interests

Motivated seaman and satisfied client ensure the stability of the company.

Rijeka, 01.05.2025